KombiMed Krankenhaus hospital coverage Supplemental benefits for those covered by statutory insurance

The right hospital, the right doctor. I simply make my selection.

From a little comfort boost to private patient status at the hospital – you decide.





Freedom of choice makes the difference: The right hospital can enhance your ability to heal and improve your quality of life.

Hospital medical care plays a significant role in the success of treatment and healing. Depending on the circumstances of an illness or accident, special treatment may sometimes be required.

- With private care, you meet the prerequisite for free choice of hospital and physician anywhere in Germany.
- This is how you as a statutory insurance patient can have the freedom to select the hospital that offers precisely the treatment and therapy you need. This is because the experience and competence of the physicians and nursing staff can be decisive for your healing and subsequent quality of life.

Contents

Hospital stays in Germany - figures and facts.	4
Statutory coverage. Good basic protection.	5
DKV supplemental hospital insurance at a glance.	6-13
What sets DKV apart: A high level of performance, fairness and first-class service.	14
We're there for you - in person and online.	15
Special conditions for specific occupational groups, in company group insurance and through cooperation with statutory health insurance plans.	16
DKV product benefits in detail.	17-23



Hospital stays in Germany - some figures and facts.



19.8 million patients

were treated in German hospitals in 2018.

Once a person reaches the age of

60, hospital stays increase.





were born in Germany in 2018.

Everyone **12. adults** experiences at least one accident every year.

Almost everyone **5. Accidents** has to go to the hospital at some point or other.

Examples of the cost of a hospital stay of

12 days Reason: bypass surgery



Single room surcharge €1,200

Treatment by the chief physician €9,000 Statutory daily co-pay

of €10 totals to €120

The most frequent causes of a hospital stay.

- Heart disease (for example, heart attack, heart failure)
- X Stroke/seizure

- Back pain/slipped disc
 Lung inflammation
- 🗙 Knee joint arthrosis

- 🗙 Skull or brain trauma
 - Childbirth the happiest reason for a hospital stay

Childbirth is the most common reason why women visit and stay in a hospital. Especially at such a significant and intimate moment, you want to feel in good hands at the hospital. And, of course, to receive the best possible care.

Statutory coverage. Good basic protection.

In Germany, you are particularly well cared for through statutory health insurance. But good care alone is not always the best possible care.

X As a statutory insurance patient, you are limited in your choice of hospital.

X The statutory health insurer is entitled to participate in the hospital selection to reduce costs.

Selected service areas in hospital (in-patient bene- fits)	Statutory health insurance coverage includes
Choice of hospital	You are limited in your choice of hospital. Statutory health insurance can play a role in the selection of a hospital to optimise costs.
Doctor's care	provided by the doctor on duty (for example, ward physician).
Diagnostics and therapy	Depending on the hospital that has been selected and recommended.
Accommodation	Shared room For adults 18+ years of age: co-payment of 10 euros per day for up to 28 days per year.
Second opinion	The right to a second opinion. In addition, many statutory health insurers offer a health line and collaborate with medical specialists.



For the best possible treatment and care in hospital.

Free choice - a crucial difference: The right hospital can enhance healing possibilities and your quality of life.



Basic: Quiet and rest in a single or shared room.

KombiMed Krankenhaus hospital coverage UZ rate

|--|--|

- If you do not wish to pay the extra charges for a single or two-bed room on your own.
- Treatment by the chief physician is not included in this rate.

Benefits:

- ✓ For illnesses and accidents.
- ✓ Private or double-bed room.
- Free choice of hospital. And private clinics as well: Statutory health insurance pays the mandatory benefit and we pay the surcharge for a single or double-bed room.
- Compensatory payment if the hospital cannot provide a single or double-bed room.
- Seeking a second opinion from a specialist.

Important to know:

- Expenses for general hospital services are not insurable even if statutory health insurance takes over your mandatory benefits.



Comfort Private patient in the event of an accident.

KombiMed Krankenhaus accident coverage KSU rate



- When you want the best possible hospital treatment and care in the event of an accident.
- You have the free choice of the hospital and doctor you want.

Benefits:

- ✓ In case of accidents.
- ✓ Private or double-bed room.
- Free choice of physician this even includes the chief physician.
- Free choice of hospital. Including private clinics: When statutory health insurance pays your mandatory benefits, we reimburse you for expenses associated with the remaining general hospital services.
- Compensatory payment if you waive treatment by a chief physician and a single or double-bed room.
- Fixed 200 euro amount for out-patient operations due to an accident.
- Assumption of statutory insurance surcharge costs.
- \checkmark Seeking a second opinion from a specialist.



Elite: Private patient in the event of illness or accident.

KombiMed Krankenhaus hospital coverage KGZ and KS rates



- When it is important to have the best possible medical care in the event of illness or an accident.
- You have the free choice of the hospital and doctor you want.

Benefits:

- ✓ For illnesses and accidents.
- Single or double-bed room.
- Free choice of doctor This even includes the chief physician.
- Free choice of hospital. And private clinics as well: After statutory health insurance pre-payment, we reimburse you for the expense of remaining general hospital services.
- Compensatory payment if you waive treatment by a chief physician and a single or double-bed room. Children receive half with the KGZ rate.
- Fixed 200 euro amount for certain out-patient operations.
- Seeking a second opinion from a specialist.

What is the difference between the KGZ1/2 and KS1/2 rates?

The two top rates are identical in their core benefits. The difference lies primarily in how the premium is calculated. The information on pages 12 and 13 will show you which rate best fits your situation.



Combine Elite Protection with the KombiMed Best Care KBCK rate – for certain illnesses, the fastest way to find leading experts!



Accept no delays when serious illness is involved - get an appointment with leading experts within just 5 working days.

After a specific serious diagnosis – for example, cardiac arrhythmia, herniated disc or a tumour in adults – we'll arrange an appointment for our Best Care policyholders with a leading expert in Germany within just 5 working days (Monday to Friday) if hospitalisation is required. Also available for children and young people: the only one of its kind on the market!

The leading experts are among the best specialists in their field nationwide. If treatment and recovery are to be successful, the best possible therapy is indispensable.

You're not on your own when things become critical – our services are your safety net in hard times.



We'll arrange an appointment for you with a leading expert in Germany within just 5 working days (Monday to Friday).



Obtain a detailed second opinion for further treatment.



Should an operation prove necessary, we will organise an appointment for your operation with a leading expert.



Lump sum of 500 Euros to use at your discretion. For example to cover expenses such as travel to a leading expert or the costs of an outpatient consultation.

$_{\mathfrak{D}}$ Who are the leading DKV experts?

- Our leading experts are recognised specialists in their field in Germany. They have an excellent reputation and work in clinics and hospitals with the best possible medicotechnical equipment.
- We collaborate with approximately 100 leading experts.

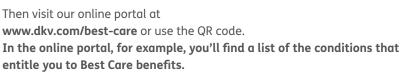
Personal care from the Best Care service team

- Each patient is assigned their very own personal "counsellor". This way, you can discuss any additional questions you might have.
- Your personal counsellor will take care of all of the organisation and planning for your consultation with a leading expert.

Telephone: +49 (0)800 3746-065 – Email: Bestcare@dkv.com



Are you interested in finding out more detailed information about Best Care?





Daily hospital allowance: extra compensation for your hospital stay.

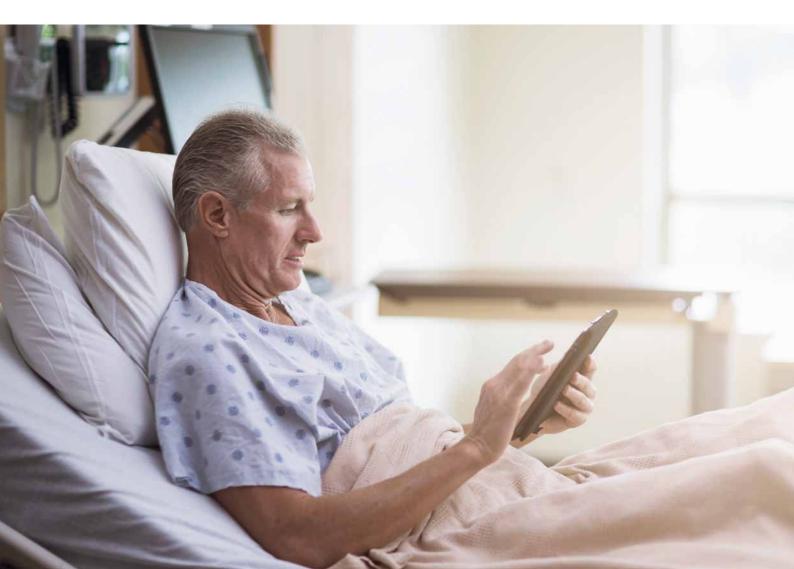
KombiMed daily hospital allowance KKHT rate



- For each day of full in-patient treatment in hospital, you are required to pay a statutory daily co-pay of 10 euros for up to 28 days per year.
- But family travel costs as well as phone or television costs, or even buying a daily newspaper, can add up.
- Your daily hospital allowance can cover these extra costs.

The exceptional benefits:

- Daily allowance from the first to last day of your hospital stay.
- Unlimited in duration for full in-patient rehabilitation treatment.
- Double the predetermined daily allowance to allow children up to age 14 to be accompanied in hospital.
- We pay the daily rate up to 28 days over three years for preventative measures



What is the difference between the KGZ and KS rates?

Both rates feature the same benefits. The differences lie in how the premium is calculated and the duration-restricted insurance coverage in the KS rate.

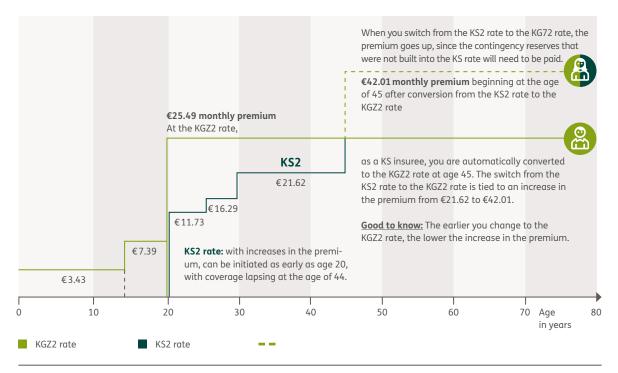


Important to know

Converting from the KS rate to the KGZ rate leads to a significant rise in your premium.
 The premium for the KGZ rate is based on your age at the time of conversion.



Example: How does your premium change for the KS2 or KGZ2 rates?



Version: July 2021 (individual insurance premiums).

Martina S. purchases insurance at the KS rate at the age of 20 and later switches over to the KGZ rate at the maximum age of 45. At the start, you take advantage of a lower premium. Compared to Peter L., however, she pays a higher premium in the KGZ rate beginning at the age of 45. She is required to make up for not having created a contingency reserve when she first purchased the insurance.

Peter L. purchases insurance at the KGZ rate at the age of 20. Here, he pays a higher premium for the first 25 years. Savings components are built into the premium calculation which provide pre-financing for hospital costs that increase as you become older. This is why there is no premium increase for older age groups. Beginning at the age of 45, in contrast, his premium is lower than the premium paid by Martina S.¹

¹For this example, we selected a contract length from age of 20 to 80. The insured preselected a double-bed room and free choice of doctor in both rates.



What sets DKV apart: A high level of performance, fairness and first-class service.

- ✓ DKV is one of the leading private health insurance companies.
- \checkmark We are the market leader in the area of private supplemental insurance.
- ✔ We believe in financial strength, security and first-class products.

DKV – the no. 1 for private supplemental insurance

We consistently receive very good ratings for our product and service solutions. And we've done so for years.





In a consumer survey by Focus Money (April 2020), the DKV app was named the top app in the "Insurer with Customer Portal" category.



We're there for you – whether it's in person or online.

Use our health service benefits at any time during your contract.

"My DKV" app

Would you like to see all relevant health information at a glance and have digital access to medical bills? Or resolve organisational issues concerning your insurance? Simply use our "My DKV" app., which, of course, meets the most current legal standards (E-Health Act).

- ✓ Submit bills.
- Access the "My insurance" customer portal.
- ✔ Update address/bank information.
- ✓ Compare prices of medications.
- Selectronic health files (elektronische Gesundheitsakte eGA) for all

relevant health information (medical documents, visits to doctors, vaccinations, medications, check-ups).



Download the DKV app for iOS and Android now!



"Top App"

according to Focus Money

DKV Health Line

Receive competent advice concerning medical issues and your health.

- Are you looking for help in finding a hospital or specialist?
- ✓ Would you like to have a complete understanding of a diagnosis?
- 🖋 Do you have questions regarding diseases, medications or diagnosis or treatment methods?



Special conditions for specific occupational groups, in company group insurance and through cooperation with statutory health insurance plans.

We insure the largest number of reputable occupations. These include medical healing professions, freelance professionals, independent employees and executives in over 200 professional organisations and associations. Our partners in corporate group insurance are well-known firms that include many DAX[®] 30 companies.



We currently hold successful cooperative agreements with 12 statutory health insurers.

- AOK Hessen
- Audi BKK
- BKK Voralb
- BIG direkt gesund
- KARL MAYER Betriebskrankenkasse
- Mobil Krankenkasse

- vivida BKK
- BKK Stadt Augsburg
- VIACTIV Krankenkasse
- energie-BKK
- Salus BKK
- BKK Verkehrsbau Union (VBU)

Take advantage of exclusive special conditions.

Whether your insurance is through a cooperating statutory health insurance provider or a group policy, you benefit from many advantages:	Special conditions make these care options even more advantageous to you:	
✓ Attractive premiums.	✓ Comprehensive health insurance.	
✓ Guaranteed acceptance for insurable persons.	✓ Supplemental insurance as an extension of statutor	
\checkmark Immediate insurability with no waiting time for rates	health insurance protection.	
involving health-related questions.	Daily sickness allowance insurance for when you are unable to work.	
 Identical conditions for family members and life 		
partners.	Long-term care insurance when caregiving is needed.	
	✓ Protection while travelling abroad.	

Our benefits in detail – KombiMed Hospital supplemental insurance (Individual insurance)

Product details are described in the General Terms and Conditions (GT&Cs), where benefits are arranged by type and scope.

The following benefits apply to the KombiMed Krankenhaus hospital UZ, KKHT and KBCK rates:

We do not provide benefits for events that occur before the insurance policy has been approved and purchased. This is assumed if in-patient hospital treatment (UZ, KKHT, KBCK rates) or preventative measures or rehabilitation treatment (KKHT rate) were discussed as possible treatment alternatives between the doctor and the insured person. This discussion would need to have taken place within 24 months prior to purchasing the policy on the occasion of the diagnosis (diagnoses) that triggered the insured event.

Features	KombiMed Krankenhaus hospital coverage KS1 rate KS2 rate	KombiMed Hospital KGZ1 rate KGZ2 rate
Section 2 - Insurable group	Statutory insurees who purchase policies be- tween the ages of 20 and 39.	Statutory insurees.
Special feature	Insurance coverage under the KS rate terminates at the end of the calendar year of your 44 birthday. Conversion to the KGZ rate occurs automatically. We facilitate this conversion without a new waiting period or a new health examination. Your KGZ rate premium is based on your age at the time of conversion. Should you wish not to convert your policy, you must inform us of this within two months o receiving the policy adjustment. In this case, the insurance is terminated at the point of conversion.	
	as pre-financing to counter the increased co – The KS rate does not have such a contingend	cy reserve, and the premium is therefore lower. therefore leads to a significant increase in your
Doctors' services	100 % care by a private doctor including a chief physician.	
Accommodation	100% for a one- or double-bed room (KGZ1/KS1 rate). 100% for a double-bed room (KGZ2/KS2 rate).	
Compensatory daily hospital allowance (KHT)	25 euros (KGZ1/KS1) or 20 euros (KGZ2/KS2) if yo single- or double-bed room. Under the KGZ1 or KGZ2 rates or KS1/KS2 rates,	

Features	KombiMed Krankenhaus hospital coverage KS1 rate KS2 rate	KombiMed Krankenhaus hospital coverage KGZ1 rate KGZ2 rate	
Patient transfer	100% for patient transfer to and from the neare	st suitable hospital.	
Choice of hospital	Freedom to choose a hospital, including private l	hospitals.	
Out-patient operations	A 200 euro flat rate benefit for specified out-pati	ient operations to use as you see fit.	
Assumption of costs remain- ing after general hospital services	Costs can remain if the patient selects a hospital hospital. After statutory health insurance pre-payment, w remaining general hospital services.		
Telephone, television, Inter- net and radio	Costs of connection and availability are included covered.	. Telephone unit charges, for example are not	
Premium exemption	Exemption from premiums for hospital stays beg restrictions.	jinning with the 92nd day under certain	
Services	Our Health Line experts respond to your question	ns concerning medical topics, physician care, etc	
Schedule of fees	Doctors' services are covered up to the maximum rates in the Physicians and Dentists Schedule of Fees (GOÄ) and the calculation criteria stated there. Under certain conditions, expenses beyond the respective maximum limits may be coverable.		
Area of application	Coverage unrestricted in duration is provided during your temporary stays in other European Union Member States as well Participating States in the European Economic Area and in Switzerland. Benefits will be reimbursed up to the amount that would have been provided had you been treated in Germany. In all other countries, insurance coverage is not provided.	 For temporary stays within Europe, insurance coverage is unrestricted in duration. For temporary stays outside Europe, insurance coverage is restricted in duration. This is based on the length of time the policy has been active. 1. If coverage has been in place for less than 12 months: a maximum of one month with a further two-month extension if the stay is prolonged due to necessary medical treatment. 2. If coverage has been in place at least 12 months: a maximum of six months with a further two-month extension if the stay is prolonged due to necessary medical treatment. An extension of the stay for necessary medical treatment is defined as a situation where the insured cannot sustain the return trip without a risk to their health. 	

Special waiting periods (for example, for childbirth or psycho-therapy) are extended to 8 months.



(Version: 01/07/2017 for the KS1/2 rate; 01/07/2021 for the KGZ2 rate; 01/07/2021 for the KGZ1 rate)

KombiMed KS rate:

- Once an insured person reaches the age of 24, 29, 34 or 39, the premium of the subsequently higher age group will apply after the start of the following calendar year.

KombiMed KGZ rate:

- Once an insured person reaches the age of 14 or 19, the premium of the subsequently higher age group will apply after the start of the following calendar year.

Rate	KS1 rate	KS2 rate	KGZ1 rate	KGZ2 rate	
Age	Male/female	Male/female	Male/female	Male/female	
0-14 years	_	_	4.71	3.43	
15 years	_	-	10.96	7.39	
16 years	_	_	10.96	7.39	
17 years	_	_	10.96	7.39	
18 years	_	_	10.96	7.39	
19 years	_	_	10.96	7.39	
20 years	15.52	11.73	37.55	25.49	
5	15.52	11.73	38.38	26.05	
21 years	15.52	11.73	39.24	26.63	
22 years					
23 years	15.52	11.73	40.14	27.24	
24 years	15.52	11.73	41.04	27.84	
25 years	23.36	16.29	41.96	28.46	
26 years	23.36	16.29	42.88	29.08	
27 years	23.36	16.29	43.82	29.70	
28 years	23.36	16.29	44.76	30.34	
29 years	23.36	16.29	45.69	30.95	
30 years	32.37	21.62	46.59	31.55	
31 years	32.37	21.62	47.44	32.14	
32 years	32.37	21.62	48.26	32.71	
33 years	32.37	21.62	49.06	33.27	
34 years	32.37	21.62	49.89	33.84	
35 years	32.37	21.62	50.75	34.44	
36 years	32.37	21.62	51.63	35.05	
37 years	32.37	21.62	52.54	35.68	
38 years	32.37	21.62	53.48	36.33	
39 years	32.37	21.62	54.48	37.03	
40 years	32.37	21.62	55.54	37.75	
41 years	32.37	21.62	56.67	38.52	
42 years	32.37	21.62	57.86	39.34	
43 years	32.37	21.62	59.13	40.20	
	32.37	21.62	60.44	41.09	
44 years	52.57	-	61.81	42.01	
45 years	_				
46 years	—	-	63.24	42.98	
47 years	-	-	64.73	43.99	
48 years	-	-	66.28	45.04	
49 years	-	-	67.88	46.11	
50 years	—	-	69.51	47.21	
51 years	—	-	71.19	48.34	
52 years	_	-	72.92	49.51	
53 years	—	-	74.70	50.71	
54 years	—	-	76.53	51.93	
55 years	-	-	78.41	53.20	
56 years	_	-	80.34	54.49	
57 years	-	-	82.33	55.83	
58 years	_	-	84.38	57.21	
59 years	_	-	86.46	58.60	
60 years	_	-	88.57	60.01	
61 years	_	-	90.69	61.44	
62 years	_	_	92.85	62.89	
63 years	_	_	95.04	64.36	
64 years	_	_	97.23	65.83	
65 years	_	_	97.44	65.96	
66 years	_	_	99.67	67.44	
67 years	_	_	101.91	68.93	
68 years	_	_	104.17	70.43	
69 years	_	_	106.40	71.91	
	—	_	108.60	73.36	
70 years	_	_	100.00	15.50	

Features	KombiMed Krankenhaus hospital coverage UZ1 rate UZ2 rate	KombiMed Krankenhaus Unfailing accident coverage KSU rate
Doctors' services	These benefits are not covered in this rate.	100 % care by a private doctor including a chief physician.
Accommodation	100% for a single- or double-bed room (UZ1) or the double-bed room (UZ2 rate).	100% for a single- or double-bed room
Compensatory daily hospital allowance (KHT)	50 euros in compensatory daily hospital allowance (UZ1) or 25 euros (UZ2) if the hospital cannot provide separately chargeable accommodation.	25 euros in compensatory daily hospital allowance for if you choose to waiver the care of a private physician and accommodation in a single- or double-bed room.
Transportation costs	This benefit is not covered in this rate.	100 % for patient transfer to and from the hospital within a range of 100 km.
Choice of hospital	Participating statutory health insurance hospitals (GKV), private clinics only with GKV pre-payment.	Free choice of hospital, including private hospitals.
Out-patient operations	This benefit is not covered in this rate.	A 200 euro flat rate benefit for specified accident-related out-patient operations to use as you see fit.
Supplementary payment	This benefit is not covered in this rate.	100% for the statutory supplementary payment for full in-patient hospital treatment.
Assumption of costs remain- ing after general hospital services	This benefit is not covered in this rate.	Costs can remain if the patient selects a hospital but the doctor is affiliated with a different hospital. After statutory health insurance mandatory pre-payment, we reimburse you 100 % for the expenses of remaining general hospital services.
Telephone, television, Inter- net and radio	Costs of connection and availability are covered. Unit charges - for example, telephone charges - are not covered.	Costs of connection and availability are included. Telephone unit charges, for example are not covered.
Premium exemption	This benefit is not covered in this rate.	Exemption from premiums for stays in hospital beginning with the 92nd day under certain restrictions.
Services	Our Health Line experts respond to your questions concerning medical topics, physician care, etc.	Our Health Line experts respond to your questions concerning medical topics, physician care, etc. You also have the option of obtaining a second medical opinion from accident specialists.



Features	KombiMed Krankenhaus hospital coverage UZ1 rate UZ2 rate	KombiMed Krankenhaus accident coverage KSU rate
Schedule of fees	This benefit is not covered in this rate since doctors' services are not covered.	Doctors' services are covered up to the maximum rates in the Physicians and Dentists Schedule of Fees (GOÄ) and the calculation criteria stated there.
		Under certain conditions, expenses beyond the respective maximum limits may be coverable.
Area of application	Coverage unrestricted in duration is provided during your temporary stays in other European Union Member States as well Participating States in the European Economic Area and in Switzerland. Benefits will be reimbursed up to the amount that would have been provided had you been treated in Germany. In all other countries, insurance coverage is not provided.	
Waiting periods	The general wait time extends to 3 months. This is waived in the event of an accident. Special waiting periods (for example, for childbirth or psycho-therapy) are extended to 8 months.	There are no waiting periods.

Monthly premiums in euros – individual policies

(Version: 01/07/2021 for the KSU rate) (Version: 1/7/2019 for the UZ1 rate; 1/7/2018 for the UZ2 rate)

Rate	KSU rate	UZ1 rate	UZ2 rate	
Age	Male/female	Male/female	Male/female	
0-19 years	4.30	9.41	2.49	
20-29 years	6.40	12.57	3.80	
30-39 years	6.60	18.53	5.24	
40-49 years	6.70	17.81	5.09	
50-59 years	8.30	23.19	7.06	
60-69 years	14.10	35.56	12.03	
70-79 years	24.20	58.73	23.12	
80-89 years	36.00	91.75	42.53	
90-99 years	44.60	99.34	47.07	

KSU rate; Once an insured person reaches the age of 19, 29, 39, 49, 59, 69, 79, 89, 99 or 109, the premium of the subsequently higher age group will apply after the start of the following calendar year.

UZ rate; Once an insured person reaches the age of 19, 29, 39, 49, 59, 69, 79 or 89, the premium of the subsequently higher age group will apply after the start of the following calendar year.



Features	KombiMed Krankenhaustagegeld daily hospital allowance KKHT rate
Daily hospital allowance	 You receive the predetermined daily allowance for each day of full in-patient hospital treatment. rehabilitation programmes. preventative measures.
Duration of the benefit	We pay the daily rate for the full duration of the full in-patient stay including the day of arrival and day of departure. The duration of benefits is unlimited for full in-patient hospital treatments and rehabilitation procedures. We pay the daily rate up to 28 days over three years for preventative measures.
Partial measures or those occurring before or after the in-patient stay	We do not provide a daily hospital allowance for partial measures or those occurring before or after the in-patient stay.
Daily hospital military allowance	 100 % of the predetermined daily hospital allowance if the full in-patient treatment is performed in a hospital of the Federal Armed Forces. 50 % of the predetermined daily hospital allowance if the full in-patient treatment is performed in a military medical facility.
Accompanying child caregiver	For insured children up to their 14th birthday, we double the daily allowance if the child is accompanied by a caregiver (such as a parent). We pay double the daily allowance for the duration of the stay by the accompanying caregiver.
Premium exemption	Exemption from premiums for hospital stays beginning with the 92nd day under certain restrictions.
Services	Our Health Line experts respond to your questions concerning medical topics, physician care, etc.
Area of application	For temporary stays within Europe, insurance coverage is unrestricted in duration if Germany is the customary place of residence.
	For temporary stays outside Europe, insurance coverage is valid for six months (maximally for two additional months if the return journey cannot be undertaken due to health risks).
Waiting periods	The general wait time extends to 3 months. It is waived in the event of an accident. Special waiting periods (for example, for childbirth or psycho-therapy) are extended to 8 months.

Monthly premiums in euros – individual policies

(Version: 01/04/2019) Daily allowance 5 euros

Rate	KKHT rate	
Age	Male/female	
0-14 years	0.97	
15-19 years	1.09	
20-29 years	0.93	
30-39 years	1.12	
40-49 years	1.28	
50-59 years	2.33	
60-69 years	4.05	
70-79 years	6.95	
80-89 years	10.18	
90-99 years	10.77	

Once an insured person reaches the age of 14, 19, 29, 39, 49, 59, 69, 79 or 89, the premium of the subsequently higher age group will apply after the start of the following calendar year.

Features	KombiMed Best Care KBCK rate	
Miscellaneous	The success of medical treatment depends on the qualification and experience of the physicians as well as on the technical sophistication of a medical clinic. In critical cases, it may be important to engage renowned experts as promptly as possible. Leading experts as defined in this rate are physicians who are recognised within their areas of specialisation. They have entered into a contractual cooperative relationship as with DKV.	
Expert services	For certain serious illnesses, we engage a qualified leading expert in the relevant specialisation. Should an operation be required, we arrange for the leading expert to perform this operation. In the absence of the need for an operation, the expert service involves making a justified referral for further treatment.	
Scheduling an appointment within five working days	We ensure that within a maximum of five days (Mondays to Fridays) after the required medical documentation is received: – the insured will be admitted to the hospital where the chosen leading expert practises or – pre-in-patient consultation will take place at the leading expert's medical office.	
Flat-rate expense reimbursement	You will receive 500 euros to use without having to present any receipts (as you see fit) to cover such expenses as travel or hotel costs related to the consultation with the expert.	
Flat-rate compensation	You will receive an additional 500 euros in flat-rate compensation if the five-day time period cannot be satisfied.	
Costs of treatment	The costs of recommending an expert as well as those for treatment and operation are not covered in this rate.	
Special condition for children and youth	 Prior to their 20th birthday, insurees may have recourse to our services related to the following serious illnesses: – chronic physical (bodily) conditions (such as diabetes or rheumatism) – congenital malformations (such as heart valve defects) – malignant tumours (such as leukaemia) – benign tumours of the nervous system – complications from injuries incurred in accidents 	
Special condition for adults	Beginning at their 20th birthday, adult insurees may have recourse to our services related to the following serious illnesses: - malignant tumours (such as lung cancer) - benign tumours of the nervous system - heart diseases (such as arrhythmia) - vascular diseases - spinal conditions (such as herniated disc) - illness/injury involving the knee joint (such as cruciate ligament rupture) - complications from injuries incurred in accidents	
Area of application	The insurance coverage is valid within Germany. Please make sure that the expert you select provides services in Germany.	
Waiting periods	The general waiting time extends to three months and does not apply to accidents.	
When can the KBCK rate be selected?	 The KBCK can only be selected once in-patient health insurance protection is in place for the relevant services. The coverage must include the following services: at minimum, accommodation in a double-bed room. treatment by a private physician (such as the chief physician) up to the maximum rates in the Schedule of Fees. 	
A note to statutory insurees regarding expert recommendation	For holders of statutory health insurance (GKV), it may so happen that the GKV will not assume the costs of expert recommendation. The flat-rate expense package can also be used for this purpose.	

Monthly premiums in euros – individual policies (Version: 01/04/2020)

Rate	Best Care KBCK rate	
Age	Male/female	
0-59 years	3.90	_
for those over 60 years of age 11.10		 Once an insured person reaches the age of 59, the premium of the subsequently higher age group will apply after the start of the following calendar year.

We are always in your corner.

If you want to live your life on your own terms, you'll need someone to help you along the way, someone who can give you the security you need. We guide you into safe waters. When you have questions – no problem.

If you have trouble reaching your partner for insurance matters, you are welcome to use our Customer Service Line.

Phone 0800 3746-444

Your partner for insurance matters

Toll-free. Or from outside Germany at +49 221 57894005 (Costs vary depending on the rate of the respective international network operator or mobile phone service provider)

Fax 01805 786000

(14 cents/min. from the German landline network, max. 42 cents/min. from German mobile phone networks)

Would you like to learn more about what we can do for you? Visit our website:

www.dkv.com

To explain insurance policies and benefits in a way that's clear and easy to understand – that is our commitment. Did we succeed? We welcome your comments at:

www.dkv.com/feedback

For more details, please consult our Conditions of Insurance.

If you no longer wish to receive our information and offers, you may revoke our use of your information for promotional purposes. Simply email us at service@dkv.com or call us at 0800 3746-444 (toll-free).

"This translation is only intended to contribute to a better understanding of the German text. Only the German version for marketing information is authoritative."

